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# Top critical access hospitals announced

The 20 highest-ranked critical access hospitals (CAHs) in the country, as determined by the Chartis Center for Rural Health, were recently announced by the National Rural Health Association (NRHA). An awards ceremony will be held during NRHA's Critical Access Hospital Conference in September in Kansas City, Mo.

The determining factors for the top 20 CAHs are based on the results of the Chartis Rural Hospital Performance INDEX and its eight indices of performance: inpatient market share, outpatient market share, quality, outcomes, patient perspective, cost, charge, and finance. This elite group of hospitals was selected from the Chartis Center for Rural Health's 2023 top 100 CAH list, which was released earlier this year.

Forty best practice designations were also given to facilities that achieved success in one of two key areas of performance: 1) quality: a rating of hospital performance based on the percentile rank across rural-relevant process of care measures, and 2) patient perspective: a rating of hospital performance based on the percentile rank across all 10 HCAHPS domains.

"NRHA is committed to ensuring our members have the best information to manage their hospitals," says Brock Slabach, NRHA chief operations officer. "We're pleased to recognize the accomplishments of these rural hospitals." The list of winners and best practice recipients, in alphabetical order and by category, is included below:

## TOP 20 CRITICAL ACCESS HOSPITALS

Boone County Health Center Brodstone Healthcare

Carroll County Memorial Hospital

Cass Health

CHI St Alexius Health Carrington Medical Center

Community Hospital of Anaconda Community Medical Center Community Memorial Healthcare

Fairview Hospital

Fredonia Regional Hospital Hansen Family Hospital Howard Memorial Hospital

Jamestown Regional Medical Center

Mayo Clinic Health System - Red Cedar in Menomonie

Memorial Health Care Systems

Albion, Neb.
Superior, Neb.
Carrollton, Mo.
Atlantic, Iowa
Carrington, N.D.
Anaconda, Mont.
Falls City, Neb.
Marysville, Kan.
Great Barrington Ma

Great Barrington, Mass.

Fredonia, Kan. Iowa Falls, Iowa Nashville, Ark. Jamestown, N.D. Menomonie, Wis. Seward, Neb. Mobridge Regional Hospital Mobridge, S.D. Phelps Memorial Health Center Holdrege, Neb. Sanford Mayville Medical Center Mayville, N.D. Towner County Medical Center Cando, N.D.

Westfields Hospital & Clinic New Richmond, Wis.

# BEST PRACTICE RECIPIENTS - QUALITY

Baptist Memorial Hospital – Attala Kosciusko, Miss. Benefis Teton Medical Center Choteau, Mont.

Clay County Hospital and Medical Clinics Flora, Ill.

Coffey County Hospital Burlington, Kan. Cox Barton County Hospital Lamar, Mo. Jefferson County Hospital Waurika, Okla. Livingston Hospital Salem, Ky. Mercy Hospital Booneville Booneville, Ark. Mercy Hospital Kingfisher Kingfisher, Okla. Mercy Hospital Logan County Guthrie, Okla. Mercy Hospital Tishomingo Tishomingo, Okla. Mercy Hospital Waldron Waldron, Ark. Minnie Hamilton Health Care Center

Grantsville, W.Va. Molokai General Hospital Kaunakakai, Hawaii

Moore County Hospital District Dumas, Texas Mountrail County Medical Center Stanley, N.D. Northern Light CA Dean Hospital Greenville, Maine Samuel Mahelona Memorial Hospital Kapaa, Hawaii South Georgia Medical Center Lanier Campus Lakeland, Ga. Trousdale Medical Center Hartsville, Tenn.

## BEST PRACTICE RECIPIENTS - PATIENT SATISFACTION

Annie Jeffrey Memorial County Health Center Osceola, Neb. Bigfork Valley Hospital Bigfork, Minn.

Callaway District Hospital Callaway, Neb. Community Memorial Hospital Burke, S.D. DBA Lynn County Healthcare System Tahoka, Texas

Delta Community Hospital Delta, Utah Electra Memorial Hospital Electra, Texas Greene County Hospital Leakesville, Miss.

Hodgeman County Health Center Jetmore, Kan. Hopedale Medical Complex Hopedale, Ill. Kiowa District Healthcare Kiowa, Kan. Knoxville Hospital & Clinics Knoxville, Iowa Madison County Healthcare System Winterset, Iowa Martin County Hospital Stanton, Texas

North Shore Health Grand Marais, Minn. Ochsner Choctaw General Butler, Ala.

Syracuse, Neb. Syracuse Area Health Tallahatchie General Hospital Charleston, Miss. Towner County Medical Center Cando, N.D. Union General Hospital Farmerville, La.

#### **About NRHA**

NRHA is a nonprofit organization working to improve the health and wellbeing of rural Americans and provide leadership on rural health issues through advocacy, communications, education, and research. NRHA's membership is made up of diverse individuals and organizations from across the country, all of whom share the common bond of an interest in rural health.

## **About Chartis**

Chartis is a comprehensive health care advisory firm dedicated to helping clients build a healthier world. Chartis works across the health care continuum with more than 600 clients annually, including providers, payers, health services organizations, technology and retail companies, and investors. Through times of change, challenge, and opportunity, Chartis advises the industry on how to navigate disruption, pursue growth, achieve financial sustainability, unleash technology, improve care models and operations, enhance clinical quality and safety, and advance health equity. The teams convened bring deep industry expertise and industry leading innovation, enabling clients to achieve transformational results and create positive societal impact. For more information, visit <a href="https://www.chartis.com">www.chartis.com</a>.

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