

NRHA Critical Access Hospital Conference 2019 • Sept. 18-20, Kansas City, Mo.

All general sessions take place in the Chicago Room unless otherwise indicated • Subject to change • Current as of 9.16.19

Wednesday, September 18						
11:45 am – 1 pm	CMS Listening Session – Empire A Room <i>Patricia A. Meier, MD, Centers for Medicare and Medicaid Services, Region VII, Chief Medical Officer</i>					
Critical Access Hospital Conference Begins and Rural Health Clinic Conference Continues						
Noon – 4:30 pm	Exhibitors Move In					
1 – 1:15 pm	Welcome					
1:15 – 1:30 pm	Remarks and Introduction <i>Tim Putnam, DHA, Margaret Mary Community Hospital, President/CEO, NRHA, 2019 President</i>					
1:30 – 2:30 pm	Practicing Full Scope Medicine on the Last Frontier (60 m) <i>John Cullen, MD, American Academy of Family Physicians, President</i>					
2:30 – 3 pm	Break					
3 – 4 pm	National Legislative Update (60 m) <i>Maggie Elehwany, JD, National Rural Health Association, Government Affairs and Policy Vice President</i>					
4 – 5 pm	Age-friendly Health Systems (60 m) <i>Leslie Pelton, Institute for Healthcare Improvement, Senior Director</i>					
5 – 7 pm	RHC-CAH Networking Reception					
Thursday, September 19						
7 – 8 am	Continental Breakfast					
8 – 9 am	American Hospital Association Regulatory Update <i>Erika Rogan, PhD, American Hospital Association, AHA Payment Policy, Senior Association Director</i>					
9 – 10:30 am	Networking break – Exhibit Hall					
	9 – 9:45 a.m.	Partner Featured Session A – Innovative Strategies to Increase Employee Engagement and Drive Growth (45 m) <i>Michael Coyle, CEO, Bloomenson Community Hospital</i> <i>Mike Milligan, Legato Healthcare Marketing, President</i>				
10:30 – 11:45 am	1A – APM	1B – Financial	1C – Leadership	1D – Quality	1E – Best Practices	1F – General
	CAHs and the Alternative Payment Model Imperative Lynn Barr Tim Putnam, DHA Eric Shell	True Cost of Denials for Critical Access Hospitals Shannon Williams Lori Zindl	CAH Engaged Leadership: A Case Study Bill Auxier Joe Johnson Amy McCreary	Broadband Access is Key to Improving Rural Health* Wayne Sparks, MD Patrice Walker, MD	Successful Community-based Model for Rural Substance Abuse Treatment Lindsey Gessendorf Nikki King	NORC Tracking and Evaluation Alana Knudson
Room	Empire A	Empire B	Empire C (video)	Chouteau A	Chouteau B	Benton
11:45 am – 2 pm	Networking Lunch					
	1 – 1:45 p.m.	Partner Featured Session B – Improving Care and Relationships through Patient Engagement (45 m) <i>Jennifer Bowers, Director, Clinical Solutions, Trubridge</i>				

2 – 3:15 pm	2A – APM	2B – Financial	2C – Leadership	2D – Quality	2E – Best Practices	2F – General
	Siri, Begin Route to Primary Cares Initiative Zach Remmich Eric Rogers	Turning IT Investment Into a Strategic Advantage Jon Ault Paul Schulz	When Things Go Wrong: Apology and Communication D. Michelle Kinneer, PhD	Collaborative Strategies to Address the Opioid Crisis in a Rural Community* Ashima Butler Steven Kelley	Being Nimble in Uncertain 340B Times Lisa Scholz	Rural Accountable Care Organizations: Risk Lies Ahead+ Craig Caplan Helen Newton Pat Schou
Room	Empire A	Empire B	Empire C	Chouteau A	Chouteau B	Benton
3:15 – 3:30 pm	Networking Break					
3:30 – 4:30 pm	Plenary Session (60 min) Expanding Access to Care: Legal Options for Visiting Specialists <i>Christopher Eades, JD, Hall Render, Attorney; Joel Swider, JD, Hall Render, Attorney</i>					
4:30 – 5:15 pm	Plenary Session(45 min) The Value of CAH Swing Beds <i>Carla B. Wilber, DNP, Stroudwater Associates, Senior Consultant Jonathan Pantenburg, Stroudwater Associates, Principal</i>					
Friday, September 20						
8 – 8:30 am	Breakfast					
8:30 – 9:15 am	General Session (45 m) Top 20 CAHs Awards Presentation <i>Brock Slabach, NRHA, Senior Vice President for Member Service Michael Topchik, Chartis Center for Rural Health, National Leader</i>					
9:15 – 9:30 am	Break					
9:30 – 10:45 am	3A – APM	3B – Financial	3C -Leadership	3D – Quality	3E – Best Practices	3F – General
9:30 – 10:45 am	Rural Care Coordination: An Engaging, Collaborative, Innovative Approach Debra Laine Alyssa Meller	Don't Let Charging Practices Hinder Financial Health Jackie Nussbaum Deborah Whitley	Big System Strategies at Work in Rural Hospitals Deb Anczak Brant Couch Matt Gorman Tim Putnam, DHA	Sepsis Success: Hospital Culture & Engagement Practices* Matthew Epp, MD Mary Groves Steven Reeves, MD Kimberly Weehler	The Path to High Reliability* Steven Massey Leanne Roggemann	Chronic Obstructive Pulmonary Disease – Improving Quality of Life Within Your Community+ Steve Barnett, DHA Kristi Martinsen Caleb Siem Carla Wilbur, DNP
Room	Empire A	Empire B	Empire C	Chouteau B (video)	Chouteau A	Benton
10:45 am	CAH Adjourns					

+Sessions sponsored by the Federal Office of Rural Health Policy (2 req) *Quality & Clinical Sessions (8 req between conferences)