

## NRHA Critical Access Hospital Conference 2014 • October 1-3, Kansas City, Mo.

\* all general sessions take place in the Chicago room

Wednesday, October 1						
<b>Critical Access Hospital Conference Begins and Rural Health Clinic Conference continues</b>						
1 – 1:15 p.m.	Welcome					
1:15 – 2:30 p.m.	Keynote speaker (75 m) A culture of high performance - <i>Quint Studer, Studer Group founder</i>					
2:30 – 3 p.m.	Break					
3 – 4 p.m.	National legislative update - <i>Maggie Elehwany, JD, National Rural Health Association government affairs and policy vice president</i>					
4 – 5 p.m.	General session (60 m) 340B: How changes will impact your hospital <i>Dana Darger, Regional Health pharmacy director &amp; Lisa Scholz, PharmD, Safety Net Hospitals for Pharmaceutical Access COO and CPO</i>					
5 – 7 p.m.	RHC-CAH networking reception					
Thursday, October 2						
7 – 8 a.m.	Continental breakfast					
8 – 9 a.m.	American Hospital Association regulatory update - <i>Priya Bathija, American Hospital Association senior associate policy director</i>					
9 – 10:30 a.m.	Break – Exhibit hall					
10:30 – 11:45 a.m.	<b>1A – Financial</b> Top performing critical access hospitals: Lessons learned Ralph Llewellyn	<b>1B – Governance</b> Crossing the shaky bridge: One CAH/system experience* Robert Bednarek	<b>1C – Leadership</b> Baldrige principles: One driver of CAH success* Patty Bosse Mary Bygd Steve Lindberg Hank Simpson, MD	<b>1D – Quality</b> Patient satisfaction: There's nothing new, so do it!* Daniel Mc Carty	<b>1E – Technology</b> EHR: Audits, opportunities and roadmaps Michael Orr Travis Skinner	<b>1F – General</b> Maintaining independence through interdependence: Rural network alliances Jeff Ellis Martie Ross Jodi Schmidt
Room Moderator	Benton B NRHA Moderator	Choteau A Mike Milligan - Legato	Choteau B Philips Rep. - Philips	Empire A Leslie Mayhall - CPSI	Empire B NRHA Moderator	Empire C Brock Slabach, Moderator
11:45 a.m. – 2 p.m.	Solutions marketplace/lunch					
2 – 3:15 p.m.	<b>2A – Financial</b> Transitional care: Understanding the quality and financial impact to your CAH Mark Lindsay, MD	<b>2B – Governance</b> Survival of the smartest: How to retain independence Mike Milligan Lisa Schnedler	<b>2C – Leadership</b> Cultural transformation with meaningful results* Charlie Button Joe Tye	<b>2D – Quality</b> Rural perspectives on improving communication and readmissions Jennifer Dunn Kelly Gallegos Michelle Gay Caleb Siem	<b>2E – Technology</b> Rural relevance study 2014: Data-driven imperatives for rural hospitals Scott Goodspeed Brock Slabach	<b>2F – General</b> What happens before and after a rural hospital closes? George Pink, PhD
Room	Benton B NRHA Moderator	Choteau A NRHA Moderator	Choteau B Mary Guyot	Empire A Leslie Mayhall - CPSI	Empire B Brock Slabach, Moderator	Empire C M. Ross/Valerie Lamb - PYA

3:15 – 3:45 p.m.	Break				
3:45 – 5 p.m.	General session I (75 m) Perspectives on population health transformation Charlie Rizza Eric Shell Chicago A Troy Trejo, Moderator	General session II (75 m) Five key components of ICD-10 testing Sharon Stewart Chicago B NRHA Moderator	General session III (75 m) The future of the Flex Grant Program Sally Buck Kristi Martinsen Ira Moscovice, PhD Chicago C NRHA Moderator		
<b>Friday, October 3</b>					
8 – 8:30 a.m.	Breakfast				
8:30 – 9:15 a.m.	Breakfast and general session (45 m) Top 20 CAHs awards presentation <i>Brock Slabach, NRHA vice president for member services &amp; additional speaker TBD</i>				
9:15 – 9:30 a.m.	Break				
9:30 – 10:45 a.m.	<b>3A – Financial</b> Critical access hospitals and the National Health Service Corps Clark Conover Chrysanne Grund Benton Kristi Martinsen, Moderator	<b>3B – Governance</b> Broadening engagement in organizational strategy development and execution* Cathy Bambrick Joan Baird Glover Paul Nurick Choteau A Terry Burke - LSI	<b>3C – Leadership</b> Population health for critical access hospitals Harry Jasper Kami Norland Susan Triggs Choteau B Kevin Geary - Philips	<b>3D – Quality</b> Changing the PI/QI culture Mary Guyot Amy Shelton Empire A Clark Redus - VersaSuites	<b>3E – Technology</b> Improving operational and clinical outcomes: Telemedicine programming solutions Donna Jennings Empire B Mike Milligan - Legato
Room	Benton Kristi Martinsen, Moderator	Choteau A Terry Burke - LSI	Choteau B Kevin Geary - Philips	Empire A Clark Redus - VersaSuites	Empire B Mike Milligan - Legato
10:45 a.m.	CAH adjourns				

\* Speakers from Top 20 CAHs